# **Learning Objective**

This conference is designed to prepare Welfare Rights and Information Workers to assist people in dealing with the complexities of the Social Welfare system in Ireland. It is particularly suited to both the newer information worker and any person within an organisation who may be involved in the support of information provision.

Through our extensive knowledge of the complex nature of information provision associated with 'Social Welfare' issues we have designed this conference to provide the participant with the basic skills and knowledge necessary to successfully work within their organisation.

As part of this conference we outline the history of the Irish Social Welfare system and the changes that have taken place. We discuss and explain the use of Social Welfare Act, Regulations and Statutory Instruments and internal Departmental Guidelines. We also address the various aspects of the 'relationship' between the client and the information provider.

Those new to the area of welfare rights, and information provision, will find this conference an invaluable grounding in the practical and theoretical operation of the Irish social welfare system as it applies to unemployment and unemployed people.

# Conference Fee €125

### VENUE

O'DONOVAN'S HOTEL CLONAKILTY, CO. CORK



# CELTIC

Professional Event Organisers Present a Conference on

# Irish Social Welfare System

The conference organisers reserve the right to change any of the details of this programme to facilitate the safe and efficient running of this event. 1<sup>st</sup>, 2<sup>nd</sup> & 3<sup>rd</sup> December 2023

MICK HANLY 086-8747558

PETER HAYES 087-9381901

# **CONFERENCE PROGRAMME**

Friday 1<sup>st</sup> December 2023

6pm to 7pm- Registration followed by Welcome Address and Official Opening

Saturday 2<sup>nd</sup> December 2023

9am to 10am - Registration followed at-10.15am with

#### How the System Works

11am - Tea / Coffee followed at 11.30am with

#### **Social Welfare Payments**

Lunchbreak at 1pm followed at 2.30pm

#### **Extra Income Supports**

Sunday 3<sup>rd</sup> December 2023

Conference overview and exploration of topics covered in conference followed by a learning experience analysis.

Facilitated by Conference enabler.

**Close Conference** 

## **Celtic Conferences**

Celtic Conferences is an event management and conference company incorporated in 2008. Since its formation the company has been providing a variety of different events and conferences, ranging from 1 day to 3 days in duration.

We help organisations achieve quality learning outcomes by motivating, energising and inspiring learners to help discover their passion and potential and develop skills, knowledge and behaviours that are readily and immediately transferable to the workplace.

# **SPEAKER**

#### **Tony Power**

**Tony Power** works as the Intreo Centre Area Manager for the Department of Social Protection in County Kerry. Prior to this, he previously worked at the National Shared Services Office and the Office of Government Procurement. He has over 25 years' experience in a variety of roles in the Civil and Public Service.